

Sl.No.	RFP Page No	RFP Clause No	Existing Clause	Query/ Suggestions	IT-TSS Response
1				Dimension Data already has an existing MSA with State Bank of India, dated June 28, 2016. We request SBI, to confirm that in case of Dimension Data becoming a successful bidder, the terms and conditions of the existing MSA shall prevail and Parties shall execute necessary Purchase Orders under the said MSA. Subject to the same, the following are some specific comments on the RFP	NO, we will enter SLA separately.
2	124	6	<p>Appendix–Q PRE CONTRACT INTEGRITY PACT</p> <p>6. Fall Clause</p> <p>The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems at a price lower than that offered in the present Bid in respect of any other Ministry/Department of the Government of India or PSU or any other Bank and if it is found at any stage that similar product/systems or sub systems was supplied by the BIDDER to any other Ministry/Department of the Government of India or a PSU or a Bank at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded.</p>	We agree to execute the Pre-Contract Integrity Pact given by Bank, provided that Fall Clause is deleted. Please note that prices quoted are based on several factors, including quantity, location of delivery, dollar rates, discounts received from OEMs and other contractual risks. For all practical purposes, we request deletion of the Fall Clause from the Integrity Pact. The CVC has issued circular (attached herein), where it is apparent that Fall Clause is not a requirement to Integrity Pact.	Not Applicable (Contract is less than 10Cr)

3	27	27	<p>DELIVERY, INSTALLATION AND COMMISSIONING</p> <p>(c) In case Service Provider is providing software/firmware which is not its proprietary software then Service Provider should have valid agreements with the software/firmware vendor for providing such software/firmware to the Bank, which includes support from the software/firmware vendor for the proposed software for the entire period required by the Bank. (d) The ownership of the supplied hardware shall be that of the Bank from the date of delivery of the same. In other words, wherever the ownership of the hardware is indicated, the name "State Bank of India" must appear to indicate that the Bank is the perpetual owner of the hardware including use of software license embedded to the hardware in perpetuity. Evidence to this effect must be submitted before the payment can be released.</p>	<p>Please note that if any software/firmware is supplied, the same will be governed by the End User License Agreement between SBI and the Software Licensor. All IP Rights, warranties, indemnities etc. in respect of such software/firmware shall be as per the End User License Agreement from the Software Licensor. Please confirm understanding of this</p>	<p>No Change in RFP Terms</p>
4	28	29	<p>WARRANTY AND ANNULAL MANINTENANCE CONTRACT</p>	<p>Please confirm that warranty conditions in respect of products/software supplied will be as per the OEM/OSD warranty terms and conditions and Bidder being an authorized reseller, will pass on such warranties "as-is", to the Bank.</p>	<p>No Change in RFP terms. Service Provider should be able to provide unhindered service for any such product/software.</p>

5	31-32	33	<p>RIGHT TO AUDIT</p> <p>i. The Selected Bidder (Service Provider) shall be subject to annual audit by internal/ external Auditors appointed by the Bank/ inspecting official from the Reserve Bank of India or any regulatory authority, covering the risk parameters finalized by the Bank/ such auditors in the areas of products (IT hardware/ Software) and services etc. provided to the Bank and Service Provider is required to submit such certification by such Auditors to the Bank. Service Provider and or his / their outsourced agents / sub – contractors (if allowed by the Bank) shall facilitate the same The Bank can make its expert assessment on the efficiency and effectiveness of the security, control, risk management, governance system and process created by Service Provider. Service Provider shall, whenever required by the Auditors, furnish all relevant information, records/data to them. All costs for such audit shall be borne by the Bank. Except for the audit done by Reserve Bank of India or any statutory/regulatory authority, the Bank shall provide reasonable notice not less than 7 (seven) days to Service Provider before such audit and same shall be conducted during normal business hours.</p> <p>ii. Where any deficiency has been observed during audit of Service Provider on the risk parameters finalized by the Bank or in the certification submitted by the Auditors, Service Provider shall correct/resolve the same at the earliest and shall provide all necessary documents related to resolution thereof and the auditors shall further certify in respect of resolution of</p>	<p>Please confirm that as part of any audit Bidder shall not be required to disclose its financial information, profits, books of accounts, costs breakups etc. and audit shall be strictly restricted to the services provided by the Bidder to the Bank.</p>	<p>Bidder to refer clause 33 (iii). No change in RFP terms.</p>
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6	32	35	<p>INSURANCE</p> <p>i. The insurance shall be for an amount equal to 100 percent of the value of the Products from place of dispatch to final destination on “All Risks” basis, valid for a period of one month after delivery of Products at the defined destination.</p> <p>ii. Should any loss or damage occur, Service Provider shall:</p> <p>(a) initiate and pursue claim till settlement and</p> <p>(b) promptly make arrangements for repair and / or replacement of any damaged item to the satisfaction of the Bank, irrespective of settlement of claim by the underwriters.</p>	<p>Please make changes to the clause on insurance. We will maintain transit insurance upto 100% of value of products supplied until delivery of the products to SBI designated locations.</p>	<p>One month post Delivery is stipulated to cover implementation period</p>
7	33	37	<p>LIMITATION OF LIABILITY</p> <p>i. The maximum aggregate liability of Service Provider, subject to clause 37 (iii), in respect of any claims, losses, costs or damages arising out of or in connection with this RFP/Agreement shall not exceed the total Project Cost.</p> <p>ii. Under no circumstances shall either Party be liable for any indirect, consequential or incidental losses, damages or claims including loss of profit, loss of business or revenue.</p> <p>iii. The limitations set forth herein shall not apply with respect to:</p> <p>(a) claims that are the subject of indemnification pursuant to infringement of third party Intellectual Property Right; (b) damage(s) occasioned by the Gross Negligence or Willful Misconduct of Service Provider, (c) damage(s) occasioned by Service Provider for breach of Confidentiality Obligations, (d) Regulatory or statutory fines imposed by a Government or Regulatory agency for non-compliance of statutory or regulatory guidelines applicable to the Bank, provided such guidelines were brought to the notice of Service Provider.</p>	<p>We request capping liability to the annual value of the contract, irrespective of whether the liability arises under contract, tort or indemnity. We are okay with the exceptions to limitation of liability, except that, in respect of IPR infringement, we request your confirmation that the same is in respect of the services provided by the Bidder. Where products/software supplied are concerned, the same will be governed by the OEMs/Software Licensors’ terms and conditions.</p>	<p>NO CHANGE</p>

8	34	39	<p>DELAY IN SERVICE PROVIDER'S PERFORMANCE</p> <p>iii. Any delay in performing the obligation/ defect in performance by Service Provider may result in imposition of penalty, liquidated damages, invocation of Bank Guarantee and/or termination of Contract (as laid down elsewhere in this RFP document).</p>	<p>Please confirm that Vendor shall not be liable for any delay if such delay is due to reasons attributed to or contributed by the Bank.</p>	YES
9	35-36	42	<p>INTELLECTUAL PROPERTY RIGHTS AND OWNERSHIP</p> <p>i. For any technology / software / Product supplied by Service Provider for the Bank as part of this RFP, Service Provider shall have right to use as well as right to supply such Product including embedded software / hardware. The Bank shall not be liable for any license or IPR violation on the part of Service Provider.</p> <p>ii. Without the Bank's prior written approval, Service provider will not, in performing the Services, use or incorporate link to or call or depend in any way upon, any software/hardware or other intellectual property that is subject to an Open Source or Copy left license or any other agreement that may give rise to any third-party claims or to limit the Bank's rights under this RFP.</p> <p>iii. Subject to clause 42.iv and 42.v of this RFP, Service Provider, at its own expenses without any limitation, indemnify and keep fully and effectively indemnified the Bank against all costs, claims, damages, demands, expenses and liabilities of whatsoever nature arising out of or in connection with all claims of infringement of Intellectual Property Rights, including patent, trade mark, copyright, trade secrets or industrial design rights of any third party arising from the Services or use of software/Product under this RFP.</p> <p>iv. The Bank will give (a) notice to Service Provider of any such claim without delay/provide reasonable assistance to Service Provider in disposing of the claim; (b) sole authority to defend and settle such claim and; (c) will at no time admit to any liability for or express any intent to settle the claim provided that</p>	<p>– In respect of products/equipment/ software required to be supplied, we are not an OEM/Software Licensor but a reseller and integrator of the OEM products and Software Licenses. In view of this, please confirm that any third party/OEM products/software supplied by us shall be subject to the third party license terms between Bank and the OEM/Software Licensor. IPR rights in respect of third party/OEM products/software will also be as per terms and conditions from such OEM/Software Licensor and the same shall be passed on to Bank "as-is".</p> <p>Further, all indemnities in respect of such third party products/software, shall be as per indemnification provisions provided by such OEMs/Software Licensors.</p>	<p>No change in RFP terms. Bidder to refer clause 27 (ix) and 42 of RFP.</p>

10	95	43	LIQUIDATED DAMAGES	Please confirm that where liquidated damages are imposed, as agreed, the same shall be Bank's sole and exclusive remedy against the Bidder in respect of violation of service levels where such liquidated damages are imposed.	NO CHANGE
11	42	46	<p>TERMINATION FOR DEFAULT</p> <p>i. The Bank may, without prejudice to any other remedy for breach of Agreement, written notice of not less than 30 (thirty) days, terminate the Agreement in whole or in part: (a) If Service Provider fails to deliver any or all the obligations within the time period specified in the RFP/Agreement, or any extension thereof granted by the Bank;</p> <p>(b) If Service Provider fails to perform any other obligation(s) under the RFP/Agreement;</p> <p>(c) Violations of any terms and conditions stipulated in the RFP;</p> <p>(d) On happening of any termination event mentioned in the RFP/Agreement.</p> <p>Prior to providing a written notice of termination to Service Provider under clause 46 (i) (a) to 46 (i) (c), the Bank shall provide Service Provider with a written notice of 30 (thirty) days to cure such breach of the Agreement. If the breach continues or remains unrectified after expiry of cure period, the Bank shall have right to initiate action in accordance with above clause.</p> <p>ii. In the event the Bank terminates the Contract in whole or in part for the breaches attributable to Service Provider, the Bank may procure, upon such terms and in such manner as it deems appropriate, Services similar to those undelivered, and subject to limitation of liability clause of this RFP Service Provider shall be liable to the Bank for any increase in cost for such similar Product and / or Services. However, Service Provider shall continue performance of the</p>	Please confirm that termination shall be effected only if the Bidder has failed to rectify or remedy the default within the notice period of 30 days. Further, please confirm that termination shall not affect the rights of Bidder accrued prior to termination and Bidder shall be entitled to be paid for the work delivered successfully under the RFP.	WE CONCUR.

12	44	49	<p>TERMINATION FOR CONVENIENCE</p> <p>i. The Bank, by written notice of not less than 90 (ninety) days, may terminate the Contract, in whole or in part, for its convenience, provided same shall not be invoked by the Bank before completion of half of the total Contract period (including the notice period).</p> <p>ii. In the event of termination of the Agreement for the Bank's convenience, Service Provider shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.</p>	<p>We request that in the event of Termination for Convenience, the Bank shall apart from paying Bidder for the Services rendered (delivered) up to the effective date of termination, shall also pay the Bidder, such costs, which Bidder is unable to mitigate as a result of termination. Eg. Payment for orders placed with OEMs where such orders cannot be cancelled or where cancelation charges are levied.</p>	NO CHANGE
13	55	3	<p>Compatible FC Switches of a minimum 24 Active Ports with the port speed matching the Storage Boxes needs to be supplied. FC Switches should be of DataCenter standard with provision of two I/P Power Supplies.</p>	<p>Request to modicy this to "Compatible FC Switches of a minimum 24 Active Ports of 16/32Gbps. FC Switches should be of DataCenter standard with provision of two I/P Power Supplies."</p>	<p>Supply of Two (02) for each location (Total 4 Nos.) 48-Port FC/SAN Switches (Cisco/Brocade only) with a minimum of 24 Active Ports of 32Gbps Speed on each Switch. FC Switches should be of DataCenter standard with provision of two I/P Power Supplies.</p>
14	55	4	<p>The servers connecting/communicating with Storage Boxes on SAN are SUN X2-4, SUN X4-2 & Cisco UCS C220M3 Models. These Severs are currently installed with 8Gbps HBA and the same needs to be upgraded matching the speed of Storage Boxes (if required).</p>	<p>Pls advice on qty of host HBA's to be quoted.</p>	<p>Cisco UCS C220M3S (02 Servers) : Dual 16Gb FC PCIe HBA, Qty - 01 per Server</p> <p>Total Dual 16Gb HBAs : 02 (TWO)</p>
15	57	15	<p>Array should be supplied with one global Hot-Spare Disk for every 12 disks of same capacity and speed and a minimum of 4 Hot-Spare Disks for the complete Storage Box.</p>	<p>Request to modify this to "Array should be supplied with one global hot spare disk for every 25 disks of same capacity and speed" which would be inline with OEM best practices.</p>	<p>Array should be supplied with one global Hot-Spare Disk for every 18 disks of same capacity and speed.</p>

16	60	29	2 years Warranty + 5 years comprehensive AMC post warranty (24x7 comprehensive onsite support including Sundays and Holidays) and from vendor / OEM with maximum 2-hour response time / 4-hour Call-to- Resolution. In case of Disk failure, the faulty disk will be retained/maintained /destroyed by SBI.	Request to modify this to as per the recent SBI RFP's " 5 years Warranty + 2 years comprehensive AMC post warranty (24x7 comprehensive onsite support including Sundays and Holidays) and from vendor / OEM with maximum 2-hour response time / 4-hour Call-to- Resolution. In case of Disk failure, the faulty disk will be retained/maintained /destroyed by SBI."	5 years Warranty + 2 years comprehensive AMC post warranty (24x7 comprehensive onsite support including Sundays and Holidays)
17	65	2	Supply of Two (02) FC/SAN Switches with a minimum of 16 Active Ports on each Switch	Request to modify this to "Supply of Two (02) FC/SAN Switches with a minimum of 24 Active Ports on each Switch" which would be inline with point no 3 of technical specs.	Supply of Two (02)(Total 4) 48-Port FC/SAN Switches (Cisco/Brocade only) with a minimum of 24 Active Ports of 32Gbps Speed on each Switch. FC Switches should be of DataCenter standard with provision of two I/P Power Supplies.
18	30	32. INSPECTION AND TESTING:	i. The Bank reserves the right to carry out pre-shipment inspection or demand a demonstration of the Product on a representative model at Service Provider's location.	Request bank to confirm who will bear the cost of inspection like travel, boarding, lodging & other incidental expenses of the Bank's representatives.	Bank will bear the charges of the visiting official as per its policy.However charges occuring o/a of vendors facilitating the Inspection & Audit will be borne by them.
19	64	Appendix-E Appendix and Payment Schedule	19. Should be supported with any Data Center migrations (by SBI) with no additional cost (except for the logistics) at any point of time during the life-cycle/AMC.	This clause is open ended and has huge commercial impact. Request bank to amend the clause as mutually agreed terms in place of no additional cost.	No Change

20	65	Appendix-E Appendix and Payment Schedule	Term of the Project - Project Schedule; Milestones and delivery locations--The storages must be delivered, installed and commissioned within 1 month of the date of PO at both Primary and BCP/DR sites	Request Bank to provide minimum 8 weeks for the delivery and 2 weeks for installation of Storage (total 10 Weeks from PO date)	Term of the Project - Project Schedule; Milestones and delivery locations--The storages must be delivered, installed and commissioned within 8 Weeks of the date of PO at both Primary and BCP/DR sites
21	66	Appendix-E Appendix and Payment Schedule	Training--Training to the identified SBI officials (minimum 5)	Request Bank to share more details for the training requirement as Location, No of days and max number of People Etc	Vendor to decide Training period and Location
22	66	Appendix-E Appendix and Payment Schedule	<p>Payment schedule--</p> <p>For Product 35% payment against supply, 55% Payment against Installation and Commissioning at both PR & DR sites. 10% Payment after 6 months or on submission of enhanced Bank Guarantee for the equivalent amount.</p> <p>For AMC Quarterly/Half Yearly in advance at the beginning of the maintenance year, subject to furnishing of PBG as stipulated above.</p>	<p>Request Bank to consider the payment terms as</p> <p>For Product 70% payment against Delivery 30% payment against Installation and submission of Performance bank Gurantee as specified in RFP. (In case , site is not ready for installation from Bank for morethan 15 days of delivery date , Bank will release the payment towards installation. Bidder will be responsible for completing the installation as per RFP scope as and when site is ready from Bank side.)</p> <p>For AMC Yearly in advance at the beginning of the maintenance year.</p> <p>Please amend this clause as under: For Product 80% payment against supply, 10% Payment against Installation and Commissioning at both PR & DR sites. 10% Payment after submission of 10% PBG. For AMC Quarterly/Half Yearly in advance at the beginning of the maintenance year, subject to furnishing of PBG as stipulated above.</p>	<p>70% of Hardware cost on delivery. 90% on "Go Live" on Total Cost excluding AMC cost less amount already paid. 10% after 6 months or on production of PBG.</p> <p>70% of Hardware cost on delivery. 90% on "Go Live" on Total Cost excluding AMC cost less amount already paid. 10% after 6 months or on production of PBG.</p>

23	66	Appendix-E Appendix and Payment Schedule	<p>Payment schedule--</p> <p>For Product 35% payment against supply, 55% Payment against Installation and Commissioning at both PR & DR sites. 10% Payment after 6 months or on submission of enhanced Bank Guarantee for the equivalent amount. For AMC Quarterly/Half Yearly in advance at the beginning of the maintenance year, subject to furnishing of PBG as stipulated above.</p>	Kindly confirm if separate PBG required for the AMC Period for getting payment.	Yes. Separate PBG will have to be submitted for the AMC period linked to the value of AMC before commencement of AMC period.
24	4	13.Bank Guarantee	Performance security should be in form of BG should be valid for 7 year(s) and three months from the effective date of the contract .	Request Bank to ask separate PBG for 2 years on product value and 5 years on AMC value. It is very difficult to get PBG for 7 years and 3 months.	Separate BG will be taken for Warranty and AMC period.
25	63	Appendix- E Appendix and Payment Schedule Description of Services: - Detailed requireme nt of Products/S ervices desired under the RFP.	4. Migration of existing storage data (Max. 20TB) to the new 100TB Storage.	Please share the type of data (Max 20TB) that has to be migrated to the proposed storage.	Existing Storage Volumes (mapped from Solaris 11 on VNX 7500) should be migrated.

26	56	Appendix-C Technical & Functional Specifications	10. Capacity: - The proposed storage should be configured with minimum of 100TB usable capacity on RAID 6 consisting of 100% NVMe flash drives. This should be	As NetApp AF A800 only support RAID DP which is equivalent of RAID6 but not RAID 6. so kindly amend it RAID DP	RAID-DP / RAID-6 or Equivalent (not Lower)
27	115	4. Miscellaneous, (i)	(i) The Agreement shall be effective from _____ ("Effective Date") and shall be valid for a period of _____ year(s) thereafter (the "Agreement Term"). The foregoing obligations as to confidentiality shall survive the term of this Agreement and for a period of five (5) years thereafter provided confidentiality obligations with respect to individually identifiable information, customer's data of Parties or software in human-readable form (e.g., source code) shall survive in perpetuity.	we propose to reduce the term of maintaining the obligation to 2 years post termination of the agreement	Agreed.
28	33	36. VALIDITY OF AGREEMENT	The Agreement/ SLA will be valid for the period of 5 year(s). The Bank reserves the right to terminate the Agreement as per the terms of RFP/ Agreement.	Please confirm the SLA validity.	SLA will be valid till the entire period of contract.
29	44	49. TERMINATION FOR CONVENIENCE	i. The Bank, by written notice of not less than 90 (ninety) days, may terminate the Contract, in whole or in part, for its convenience, provided same shall not be invoked by the Bank before completion of half of the total Contract period (including the notice period). ii. In the event of termination of the Agreement for the Bank's convenience, Service Provider shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.	We request to please remove this clause.	NO CHANGE

30	79	Appendix– L	2. Warranty for Hardware Components: Onsite comprehensive warranty for all the hardware components including free replacement of spares, parts, kits as and when necessary will be 24 months from date of installation or 26 months from date of delivery, whichever is earlier.	We request bank to please change this clause as; "Warranty for Hardware Components: Onsite comprehensive warranty for all the hardware components including free replacement of spares, parts, kits as and when necessary will be 24 60 months from date of installation or 26 63 months from date of delivery, whichever is earlier.	Warranty for Hardware Components: Onsite comprehensive warranty for all the hardware components including free replacement of spares, parts, kits as and when necessary will be 60 months from date of installation or 63 months from date of delivery, whichever is earlier.
31	79	Appendix– L	(b) Vendor shall rectify any defects, faults and failures in the equipment and shall repair/replace worn out or defective parts of the equipment during working hours i.e. from 8.00 A.M. to 8.00 P.M. on all working days (viz. Monday to Saturday). In case any defects, faults and failures in the Equipment could not be repaired or rectified during the said period, the engineers of the Vendor are required to accomplish their duties beyond the said schedules in case of any situation if it warrants. In cases where unserviceable parts of the Equipment need replacement, the Vendor shall replace such parts, at no extra cost to the Bank, with brand new parts or those equivalent to new parts in performance. For this purpose the Vendor shall keep sufficient stock of spares at its premises.	Please confirm whether we need to depute onsite resources on all the working days of Bank during bank working hours 8:00 AM to 8:00 PM or need to send our engineer as and when required.	Onsite L1-Support (Primary Site/Client Location) should be available from 08:00AM to 10:00PM on all Bank Working Days and as per the requirement of Bank during Holidays/Sundays.
32	43	46.iV	In such case, the Bank shall give prior notice to the existing Service Provider. The existing Service Provider shall continue to provide services as per the terms of the Agreement until a 'New Service Provider' completely takes over the work. During the transition phase, the existing Service Provider shall render all reasonable assistance to the new Service Provider within such period prescribed by the Bank, at no extra cost to the Bank, for ensuring smooth switch over and continuity of services	Please make the Transition period is Maximum for 3 Months and let us know the payment terms for this transition period.	Transition period cannot be limited to 3 months. Payment will be made during the transition period as per the SLA.

33	43	46.iV	If existing Service Provider is breach of this obligation, they shall be liable for paying a penalty of 10% of the total Project Cost on demand to the Bank, which may be settled from the payment of invoices or Bank Guarantee for the contracted period or by invocation of Bank Guarantee.	Please make the Transition Penalty Cap to 5%.	NO CHANGE
34	44	49.i	The Bank, by written notice of not less than 90 (ninety) days, may terminate the Contract, in whole or in part, for its convenience, provided same shall not be invoked by the Bank before completion of half of the total Contract period (including the notice period).	Since we have to provide the payment to OEM in Advance, please make it at least 180 Days.	In the instant case this clause will pertain to services only 90 days period should be sufficient.Vendors may insist the OEM to align their policy to that of the Bank.
35	63	Appendix-E(Clause no:7)	Onsite L1 Support @PR Site/Client Location from 08:00hrs to 22:00 hrs on all the Bank working days/as per the requirement.	Please confirm on the number of engineers required.	Onsite L1-Support (Primary Site/Client Location) should be available from 08:00 AM to 10:00PM on all Bank Working Days and as per the requirement of Bank during Holidays/Sundays.
37	3	11	Tender Fee- Rs._____ Amount should be deposited in A/c No. 37608352111, IFSC - SBIN0011343 Account Name: Sys. Sus. Br. Parking Account	Tender Fee value is not mentioned in RFP. Please confirm if there is any.	NIL
38	4	13	PBG : Performance Security in form of BG should be valid for 7 year(s) and three months from the effective date of the Contract.	Request you to please break into two Part 1) PBG valid till warranty Period. 2) PBG for AMC period.	Yes. Value of PBG will be linked to the Total hardware cost during the Warranty period and to the value of AMC during AMC period

39	81	i	Preventive maintenance: Vendor shall conduct preventive maintenance (including but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the Equipment, and necessary repair of the Equipment) once within first 15 days of the installation once within the first 15 days of every alternate month during the currency of the Contract on a day and time to be mutually agreed upon.	As per industry practice request you to make Preventive maintenance quaterly.	Agreed.
40	-	-	-	What is the Bandwidth between DC and DR.	10Gig Shared Backhaul Link
41	-	-	-	What is the size of Data to be migrated.	20TB (Approx)
42	-	-	-	What is the RPO/RTO	RPO - Recovery Point Objective - 5 Minutes RTO - Recovery Time Objective - 60 Minutes
43	-	-	-	Please confirm whether existing server are virtualized or not	NO
44	-	-	-	If it is virtualized ,please confirm which Hypervisor is used for virtualization	Not Applicable
45	-	-	-	Please confirm no of VM to be migrated	NO
46	-	-	-	What is the current operating system is used in there virtual machine	Not Applicable
47	-	-	-	We are assuming that RACK SPACE, POWER, and cooling will be provided by Bank	YES
48	-	-	-	Please provide the detail configuration of existing server	Sun X4-2 x86, Sun X2-4 x86, Cisco UCS C220M3S Operating Sytems: Solaris 11 RHEL 7.x MS Windows 2012 R2
49	-	-	-	Are Bank planning to replace existing SAN SWITCH or adding new switches in the current architecture or Fabric	Replacing Existing Cisco 9148 SAN Switches (02)

50	-	-	-	If we are adding new switch in current architecture / fabric ,Pleas share the detailed configuration specification of existing SAN switches	Supply of Two (02)(Total 4) 48-Port FC/SAN Switches (Cisco/Brocade only) with a minimum of 24 Active Ports of 32Gbps Speed on each Switch. FC Switches should be of DataCenter standard with provision of two I/P Power Supplies.
52	-	-	-	Vulnerability assessment will be Owned By Bank.	YES
			(b) Vendor shall rectify any defects, faults and failures in the equipment and shall repair/replace worn out or defective parts of the equipment during working hours i.e. from 8.00 A.M. to 8.00 P.M. on all working days (viz. Monday to Saturday). In case any defects, faults and failures in the Equipment could not be repaired or rectified during the said period, the engineers of the Vendor are required to accomplish their duties beyond the said schedules in case of any situation if it warrants. In cases where unserviceable parts of the Equipment need replacement, the Vendor shall replace such parts, at no extra cost to the Bank, with brand new parts or those equivalent to new parts in performance. For this purpose the Vendor shall keep sufficient stock of spares at its premises.		(b) Vendor shall rectify any defects, faults and failures in the equipment and shall repair/replace worn out or defective parts of the equipment as round the clock as per Bank's requirement. In case any defects, faults and failures in the Equipment could not be repaired or rectified during the said period, the engineers of the Vendor are required to accomplish their duties beyond the said schedules in case of any situation if it warrants. In cases where unserviceable parts of the Equipment need replacement, the Vendor shall replace such parts, at no extra cost to the Bank, with brand new parts or those equivalent to new parts in performance. For this purpose the Vendor shall keep sufficient stock of spares at its premises.(To be amended in the RFP)